

Marketplace Rules and Guidelines

1. User

Conduct Guidelines

- ☐ Respectful Communication
- ☐ Prohibited Behaviors
- ☐ Penalties for Violations

3. Pricing and Payment Guidelines

- ☐ Transparent Pricing
- ☐ Payment Methods
- ☐ Refund and Chargeback Policies

5. Handling Disputes and Refunds

- ☐ Dispute Resolution Process
- ☐ Refund Guidelines
- ☐ Clear Communication
- ☐ Escalation Process
- ☐ Penalties for Abuse

7. Buyer Responsibilities

- ☐ Honest Feedback
- ☐ Timely Payment
- ☐ Respecting Sellers
- ☐ Clear Communication

2. Product

Listing Rules

- ☐ Accurate Product Descriptions
- ☐ Product Photos
- ☐ Prohibited or Restricted Products
- ☐ Clear Return and Warranty Information

4. Shipping and Delivery Guidelines

- ☐ Shipping Timeframes
- ☐ Shipping Methods
- ☐ Packaging Standards
- ☐ Tracking Information
- ☐ Handling Lost or Damaged Shipments

6. Seller Responsibilities

- ☐ Compliance with Laws
- ☐ Intellectual Property
- ☐ Customer Service
- ☐ Accurate Listings
- ☐ Respectful Behavior